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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We had DSL service with Pacific Bell (then AT&T) for years. Finally, a competitor years later was able to offer FIBER OPTIC high-speed internet to our home.

For years I was waiting for AT&T to provide such service, and spoke repeatedly with their customer service agents about WHEN they would have FIBER service offering. No one could tell me.

Then - a year ago - I saw a that a competitor was offering service in our area and immediately called and signed up for their High Speed FIBER OPTIC internet service.

Broadband (high speed FIBER OPTIC) is absolutely critical as I work from home. If we had just ONE provider - AT&T - we would be stuck with no options.

Competition is critical. And we are examples of the reason why having choices among providers is not only important but essential for consumers to get the best service they need at a reasonable price.

Interestingly - when we signed up for FIBER OPTIC internet with the competitor I called AT&T to cancel. Repeatedly - they asked why we were cancelling - and that they would ALSO "soon" have FIBER service (at a HIGHER PRICE than their competitor I had already signed up for).

Not only was this ridiculous - but I pointed out to the customer service agent that for months I've been calling them (AT&T) and saying that I needed high speed FIBER optic. Their response to me was "Call back in a few months - maybe we'll have more information when high speed FIBER OPTIC internet service will be available in your area."

This is exactly the reason why competition is not only good for business - but consumers. It forces companies like AT&T to pay attention to consumers or lose business. Competition is REAL in this industry does exist now - and must be allowed to continue...or you will be forcing consumers back into the dark ages of internet providers and services!

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